

# **Yadkin County On-site Employee Health Clinic**

## ***Frequently Asked Question***

### **Who can use the new Yadkin County Employee Health Clinic and how much does it cost?**

Any adult employee, dependent or retiree enrolled in the county's health insurance plan can use the clinic for free with no co-pay.

### **Will I have to sit in a waiting room full of sick people when I come to the clinic?**

Usually we will see you immediately if you have an appointment or if you called and we told you to come right over. The clinic is only open to Yadkin County employees so you will never be waiting with the general public to see a health care provider.

### **Where is the clinic? When is it open? How do I make an appointment?**

The employee health clinic is located in the former Yadkin County Community Hospital and is staffed with a Nurse Practitioner and a Certified Medical Assistant. The clinic is open on Monday through Friday. The hours are 8:00-12:30 and 1:00-4:30 each day. Appointments are easy and you can often get an appointment on the day you call. Please call the clinic for an appointment. The clinic phone number is: 336-849-7777.

### **I don't want my co-workers and managers to know about my health issues and lifestyle choices so why would I go to an employee clinic?**

The clinic is operated by an independent company (IEH Solutions LLC) that is legally required to keep your visit information and health-related data private. Your data or personal health information will never be shared with any employee of Yadkin County or other outside agency without your written consent. IEHS takes the responsibility for privacy very seriously.

### **Why is Yadkin County offering this service?**

The purpose of the clinic is to offer you free, convenient health care that removes obstacles to seeking help when you need it. With a convenient location, short wait times, professional staff and \$0 co-pays, IEHS strives to provide a pleasant experience without the hassle and expense of traditional health care providers. Our mission is to treat, manage, and educate with the goal of helping you live a healthier life. IEHS also helps the county control the rising cost of health care in two ways: 1) by offering this service directly to you without going through insurance and outside providers and 2) helping you manage your health to avoid costly long-term conditions and health complications.

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**What services does the clinic provide? Is it just for yearly screenings and for when if I'm feeling sick?**

Your on-site clinic offers many services for your convenience and improved health. Some examples are:

- Wake up not feeling well? Give the clinic a call and let's check your condition so we stay in-front of your ailment and get you healthy as quickly as possible.
- Need some bloodwork that your primary care doctor ordered? Give the clinic a call. We work with LabCorp and can fulfill the blood work order more conveniently than visiting a collection facility and in most cases it will be less expensive for both you and the county.
- Have a chronic condition like diabetes that you sometimes don't manage as well as you should? Let us help. The on-site clinic makes it convenient for you to receive maintenance visits. You won't be sitting in a waiting room full of sick people just to manage your condition.
- Wanting to lose weight or quit smoking but not sure where to start? Our providers are available and trained to partner with you as you attack these lifetime struggles. Our providers offer compassionate, non-judgmental assistance. We are there for you and are passionate about your long-term health and well-being. Call us and schedule a consultation today.
- Have another health issue but you aren't sure if the on-site clinic is the right place to start? Give us a call and let us see if we can help. We always have your best interest in-mind and will refer you to the appropriate external provider when it is the best thing for you. When we can offer you the convenience and cost savings of the on-site clinic, we want to be there for you.